



2011 JPA Practice Targeted Webinars

Updated 02/10/2011

<u>Topic</u>	<u>Date</u>
New PGIP Initiatives 2011	Wednesday, January 26, 2011
LEAN Re-Engineering - Back to Basics	Thursday, February 10, 2011 - Rescheduled
LEAN Re-Engineering - Back to Basics	Wednesday, February 23, 2011
Self Management: A Critical Facet in Today's Healthcare Arena	Wednesday, March 9, 2011
Diabetic Management	TBA - March
Patient Communication & Outreach	TBA - April
Patient Satisfaction Survey	Wednesday, April 27, 2011
Coordination of Care	TBA - May
NCQA - Changes for 2011	TBA - May
Specialist Referral Process	TBA - June
Test Tracking - Next Steps	TBA - June

* All webinars will be held from Noon - 1:00PM and will last between 30-45 minutes.

** Reminders will be emailed out one week prior to the scheduled webinar with the telephone conference number and webinar access link

*** Presentation Slides will be available via JPA webpage the day of the webinar.

**** Each presentation is recorded for your convenience. Contact JPA for details.