

## Examples of How 211 Can Help

rent and utility  
assistance

food pantries

volunteer  
opportunities

shelter support  
groups

Work clothing

low-cost  
health clinics

transportation

substance abuse  
information

## Our Mission

To provide accurate information and streamlined access to health and human services in an effort to build a stronger community.



## Want to Get Involved?

Jackson County 2-1-1 is primarily supported through contributions from people like you. If you're interested in volunteering or supporting the program, just dial 2-1-1!



Jackson County   
**2-1-1**™  
Get Connected. Get Answers.

**FREE**  
**Confidential**  
**Available 24/7**

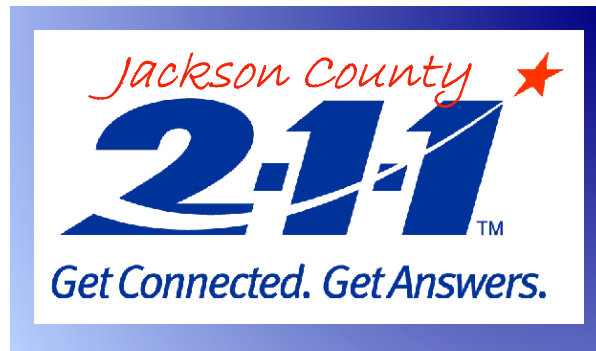


**Cell Phone and  
Pay Phone Users Call:**  
(517) 789-1211 or (866) 561-2500  
TDD/TTY Accessible

Jackson County 2-1-1 is an easy to remember, free phone service that links you with the health and human service information you need, 24 hours per day, 7 days per week, 365 days per year.

**No more thumbing through the phone book looking for answers!**

Whether you are looking for a volunteer opportunity or need assistance finding food or shelter, 2-1-1 can help you find the services you need. By dialing 2-1-1, you are immediately connected to a trained Information and Referral Specialist who can discuss your needs and give you the information and/or referrals you need to find what you are looking for.



**Dial 2-1-1 for immediate access to over 2,000 services available to Jackson County residents!**

Jackson County 2-1-1 is committed to providing the highest level of community service. Planning is underway to make the three digit number available on cell phones and pay phones.

**If you are outside Jackson County, or you're using a cell phone or pay phone, please call us directly, toll-free: (866) 561-2500, or (517) 789-1211!**

Currently, 2-1-1 is available in several counties throughout Michigan including Calhoun, Kent, Ottawa, Muskegon and Kalamazoo Counties.




For more information about 2-1-1 around the country, please visit [www.211.org](http://www.211.org)!

# Connecting People and Services

**It's never too early to call!**

If you have any questions or concerns, don't wait for it to become a problem. We can help you find the assistance you need, day or night!

**An Information & Referral Specialist Will:**

-  **Assess your situation,**
-  **Help you find answers to your questions, and**
-  **Provide you with options and any information you may need!**

**2-1-1 reaches over 137 million people... over 46% of the US population!**

169 active 2-1-1 systems cover all or part of 32 states (including 13 states with 100% coverage) plus Washington, DC and Puerto Rico.

